

Cost of Strategy



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Report title	Cost of Strategy
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Quality Scorecard

Total Budget

Budget	136K\$
Budget Actual	47K\$
Budget Variance	89K\$
Budget Used, %	34.56%
Budget Remaining, %	65.44%
Duration	22 month(s) 21 day(s)

Budget Breakdown

Name	Owner	Duration	Start date	Deadline	Budget	Budget Actual	Budget Variance
 Quality Scorecard		22 month(s) 21 day(s)			136K\$	47K\$	89K\$
 Finance		4 month(s)			24K\$		24K\$
 Sustainable growth		4 month(s)			24K\$		24K\$
 Resource optimization		4 month(s); 01-02-2024	01-02-2024	31-05-2024	24K\$		24K\$
 Cost of Poor Quality							
 Customer support specialist costs							
 Solution costs							
 Brand impact costs							
 Maintainable product		2 month(s)			25K\$	15K\$	10K\$
 Identify the impact on operations		2 month(s); 01-03-2024	01-03-2024	30-04-2024	25K\$	15K\$	10K\$
 Avoid critical defects, fix non-critical defects quickly		2 quarter(s)			45K\$	24K\$	21K\$
 Analyze cybersecurity risks							
 Decrease complexities of data and IT		6 month(s); 01-02-2024	01-02-2024	30-07-2024	45K\$	24K\$	21K\$
 Customer		8 month(s)			70K\$	39K\$	31K\$
 Avoid critical defects, fix non-critical defects quickly		2 quarter(s)			45K\$	24K\$	21K\$
 Analyze cybersecurity risks							
 Decrease complexities of data and IT		6 month(s); 01-02-2024	01-02-2024	30-07-2024	45K\$	24K\$	21K\$
 Prevent Critical Quality Problems		1 quarter(s)			22K\$	8K\$	14K\$
 Analyze cybersecurity risks		3 month(s); 01-02-2024	01-02-2024	01-05-2024	22K\$	8K\$	14K\$
 Solve Quality Issues Quickly							
 Decrease complexities of data and IT							
 Complexity index							
 Excessive timing							
 Excessive choices							
 Excessive explanations							
 Customer retention rate, %							
 NPS							
 Number of Complaints per Period							

Maintainable product		2 month(s)			25K\$	15K\$	10K\$
Identify the impact on operations		2 month(s); 01-03-2024	01-03-2024	30-04-2024	25K\$	15K\$	10K\$
Top performers turnover, %							
Quality/Complexity Complaints from Team							
Root-Cause Analysis and Quality Assurance							
Identify the impact on operations							
Internal Business Processes		1 quarter(s)			22K\$	8K\$	14K\$
Prevent Critical Quality Problems		1 quarter(s)			22K\$	8K\$	14K\$
Analyze cybersecurity risks		3 month(s); 01-02-2024	01-02-2024	01-05-2024	22K\$	8K\$	14K\$
Near miss reporting training		2 month(s)			20K\$		20K\$
Company-wide training		2 month(s); 01-01-2024	01-01-2024	01-03-2024	20K\$		20K\$
Learn to Prevent Quality Issues		5 month(s) 21 day(s)					
Requirements Ambiguity Analysis		2 month(s); 01-03-2024	01-03-2024	30-04-2024			
Implement Expert Reviews		21 day(s); 01-03-2024	01-03-2024	22-03-2024			
Aleatory Tests		1 month(s); 01-04-2024	01-04-2024	01-05-2024			
Implement Automated Tests		2 month(s); 01-05-2024	01-05-2024	30-06-2024			
The number of critical problems per period							
Quality issues backlog							
Solve Quality Issues Quickly							
Decrease complexities of data and IT							
Quality Awareness							
Improvement Acceptance Ratio							
Time to solve the critical problem							
Root-Cause Analysis and Quality Assurance							
Identify the impact on operations							
Quality Awareness							
Time to develop prevention plan							
Time to implement prevention plan							
Learning and Growth		7 month(s) 21 day(s)			20K\$		20K\$
Near miss reporting training		2 month(s)			20K\$		20K\$
Company-wide training		2 month(s); 01-01-2024	01-01-2024	01-03-2024	20K\$		20K\$
Near miss awareness training penetration, %							
Near miss issues reported							
Learn to Prevent Quality Issues		5 month(s) 21 day(s)					
Requirements Ambiguity Analysis		2 month(s); 01-03-2024	01-03-2024	30-04-2024			
Implement Expert Reviews		21 day(s); 01-03-2024	01-03-2024	22-03-2024			
Aleatory Tests		1 month(s); 01-04-2024	01-04-2024	01-05-2024			
Implement Automated Tests		2 month(s); 01-05-2024	01-05-2024	30-06-2024			
Ambiguities per requirements page							
Expert Review Metric (WTF/Minute)							
Quality Awareness							
Outdated training materials, %							
Quality training penetration, %							
Quality program awareness, %							

↶ Communication redundancy							
↶ Time to respond to quality issue							