

SPECIALIZED STRATIGIC PLANNING SOFTWARE

Overview of the key functionality of BSC Designer software.





Strategy Workspace

A workspace for your strategy featuring scorecards, strategy maps, dashboards, goals, indicators, and initiatives.

My scorecards My dashboard	scorecards My dashboard								
+ New ✓ ✓ Manage ☑ Properties △+ Share ※ Delete scorecard △	₽								
- D My Organization									
Corporate Level Strategy K&N Balanced Scorecard with Four Perspectives	95% Senior Management								
- Tunctional Scorecards	Strategy Team								
A holistic view of compliance that involves key stakeholders and suggests specific quantification of the con efforts and results. Read more: https://bscdesigner.com/compliance-template.htm	mpliance								
Risk Management Template Managing risks in strategic planning according to ISO 31000. Read more: https://bscdesigner.com/kris.htm	n								
Strategic Analysis	All users								
PESTEL Analysis Template The PESTEL analysis template is presented by six perspectives. Inside each of the perspectives, you'll find examples that could direct your analysis of external factors. Read more: https://bscdesigner.com/pestel-ar									
Stakeholder Analysis Identify stakeholders, their strategic ambitions, priorities, and metrics for quantifying value. Read more: https://bscdesigner.com/stakeholders.htm									



Strategy Attributes

Mission

Making strategies easier to execute by providing agile Balanced Scorecard software, high-valued content, and excellent customer experience.

Vision

Provide organizations worldwide with an effective tool to explain their strategy to the employees and track execution.

Values

- Wow customers
- Be proactive
- Adaptability
- Expertise

More ...

Latest Activity

05-03-2024 KPI value modified Strategy Scorecard - 82 Max The product has user-friendly interface 2 -> 5 (30-04-2024)

05-03-2024 KPI value modified Strategy Scorecard - 82



Strategy Workspace

General

Automation for all steps of the strategy implementation system

Document storage

Access to Premium Templates (quickly define a strategy for additional focus areas such as cybersecurity, procurement, or corporate governance)

Customization (logo, profiles for dashboards, performance formulas, reports)

Roles according to the strategic planning process (view-only users, data input users, power users, administrators)

Calculation of the scorecards

Cascading/alignment



80

Make Your Goals Tangible by Defining KPIs

The software does all calculations, including normalization, weights, indexes, calculation of progress.

Sa KPIs	-C Strategy map	C Dashboard	The Analysis	د ع	<u>≡</u> O Repo	rt 🖉 Tools 🗸	
Actual -	☑ 🕇 Add 🗘	\bigcirc \otimes \checkmark	/alues editor				
Name							Value
🗕 💷 An E	Example of the Balanced	Scorecard for HR					54.41
+ 🔏	Finance						56.94
- 🤨	Customer						43.35
— al	Improve talent attract	ion strategy					22.95
	S Yield ratio						20
	Time to hire					5 3 1 8	80
	🔊 📗 Recruitment prog	grams improvement	-				59.67
+ ai	Widening the potentia	al talent pool					63.75
+ 🐝	Internal Business Proces	ses					59.83
+ 🦹	Learning and Growth						57.5
🔚 Genera	I 🗔 Data 🖓 P	erformance 😐	: View 🕞 Cor	ntext		~	
Value 🗔				Baseline	9		

	90



 \triangleright

Dynamic	Progress	Target
\ -4%	• 58.13%	100
→0%	56.94%	100
\ -15%	• 44.81%	100
\ -25%	• 22.95%	100
\ -13%	• 25%	35
7-6%	• 18.18%	35
→0%	• 86.53%	100
\ -11%	66.67%	100
→ 0%	• 73.26%	100
→0%	• 57.5%	100

larget		
35	-56.25%	_==



Make Your Goals Tangible by Defining KPIs

KPIs: Setup

Multilevel KPIs. Aligning KPIs with goals.

Measurement units (quantitative, qualitative, natural-choice, binary)

Update intervals (daily, weekly, monthly, quarterly, annually, etc.)

Aggregation types (sum, average, accumulated, etc.)

Different views for the KPIs table (performance, budgets, updates, initiatives, custom views)

KPIs: Calculation

Relevant/absolute weights

Dynamic calculation

Performance formulas (minimization, maximization, binary, etc.)

Aggregation by periods (months, quarters, years, etc.)

Inherited data for periods without specifically entered data

KPIs: Calculation

Leading/lagging indicators

Calculations for containers/groups of KPIs (average, sum, etc.)

KPIs: Data sources

Formulas with values/performance of other KPIs

External database (MySQL, PostgreSQL, MS SQL Server, SAP Hana)

Import from spreadsheets

KPIs from other scorecards

Plugins (Zapier, Google Sheets add-on)

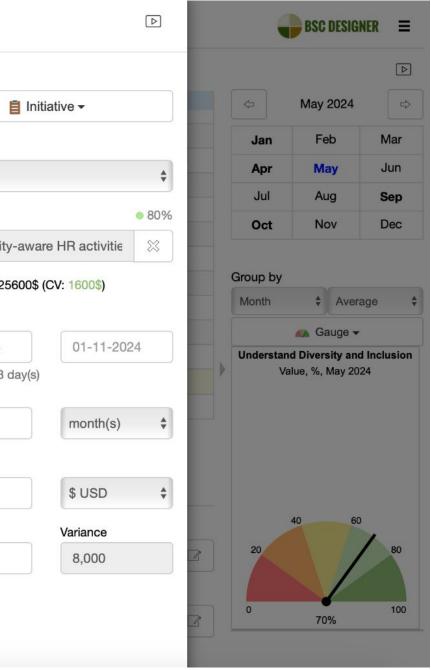
Generative AI



Have Action Plans to Execute Your Strategy

Upload documents, assign budgets, timelines and persons responsible for the initiatives to prepare the strategy for execution. Identify risks for strategic objectives. Comply with the ISO 9001 and ISO 27001.

KPIs Strategy map	Initiative			
Minimalistic - 🛛 🕂 Add 🗘	Name 🖘		🗸 Show on map	Туре
	Re-formulate the company's culture	e to support diversity and inclusion		
_ nill Recruitment programs imp	Description			Status
Focus on referral recruitr	Support initiatives with the required	details.		Analysis
S % of new hires comple				Aligned KPI
% of new hires present Performance of new hi				% of diversi
🕤 📗 Formulate New Recru				Earned Value: 2
Diversity and inclusion			10	Timeline
Leverage professional as % of international hires	0			01-04-2024
Worinternational hires With the second sec	Owner		Add 🗸	Deadline in 223
	Depends on		Add initiative	Duration
				7
	Learn to recruit internationally	Understand Diversity and Inclusion	×	Budget
General 🗊 Data 🖓 Perfor	Contributes to		Add initiative	32,000
Name 🖘	Context		Add	Actual
Understand Diversity and Inclus	DI Understand Diversity and Inclusion			24,000
Description				
	Documents		Add 🗸	
	Wiki: Equality, Diversity and Inclusion		© ×	





Have Action Plans to Execute Your Strategy

Initiatives

Align initiatives with goals/KPIs

Types (initiative, success factor, expected outcome, rationale, hypothesis, risk)

Statuses (comment, analysis, in progress, review, done)

Progress indicators

Budgets in different currencies

Earned Value calculation

Aligned documents, dependencies, timelines, owners

Visualization on the Gantt charts

Risk Initiatives

Risk mitigation plans

Key Risk Metrics (KRIs)



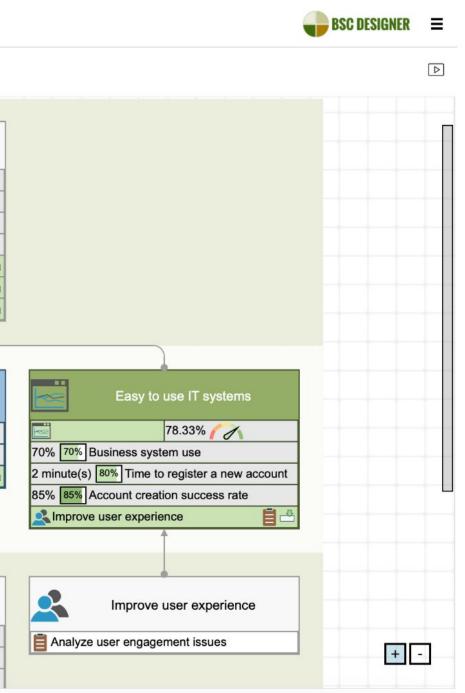


Create Strategy Maps Automatically

Present your strategy on one page automatically.

S KPIs	-C Strategy	/ map	∃Î Analysis 🖌 🔉 Ξ⊙ Report 🖉	Tools -
Balanced S	Scorecard -	🖻 🕂 Add 📑		
	Finance	If we satisfy the needs of our customers, what outcomes will our stakeholders see? 77.09%		Achieve cost efficiency for IT 78.64% 77.09% 4 91.67% IT expense as a percentage of total 400\$ IT expense per employee 145 \$/usuario 59.62% Support expense per user 66.67% Professional and time 90.91% Stable product/service 78.33% Easy to use IT systems
	Customer	To achieve our vision, how must we look to our customers? 84.62% 66.67%	Professional and time effective technical support 66.67% Analyze customer requirements 12 hour(s) 66.67% Request response time Training & Knowledge Base	Stable product/service 76.52% 90.91% 5% 90.91% 5% 90.91% 76.52% Reliable IT architecture
	Isiness Processes	How are we going to satisfy customer needs and meet financial goals?		Reliable IT architecture 98% 76.52% 99.99% Availability (uptime) 18 hour(s) 62.5%

BSC DESIGNER | STRATEGY PLANNING SOFTWARE





Create Strategy Maps Automatically

Live strategy maps

Adding goals, indicators, and initiatives directly via map

Cause and effect connections

Custom objects

Custom canvases

Export for presentation/print

Multiple maps per scorecard

1st generation Balanced Scorecard strategy map (four segments diagram)

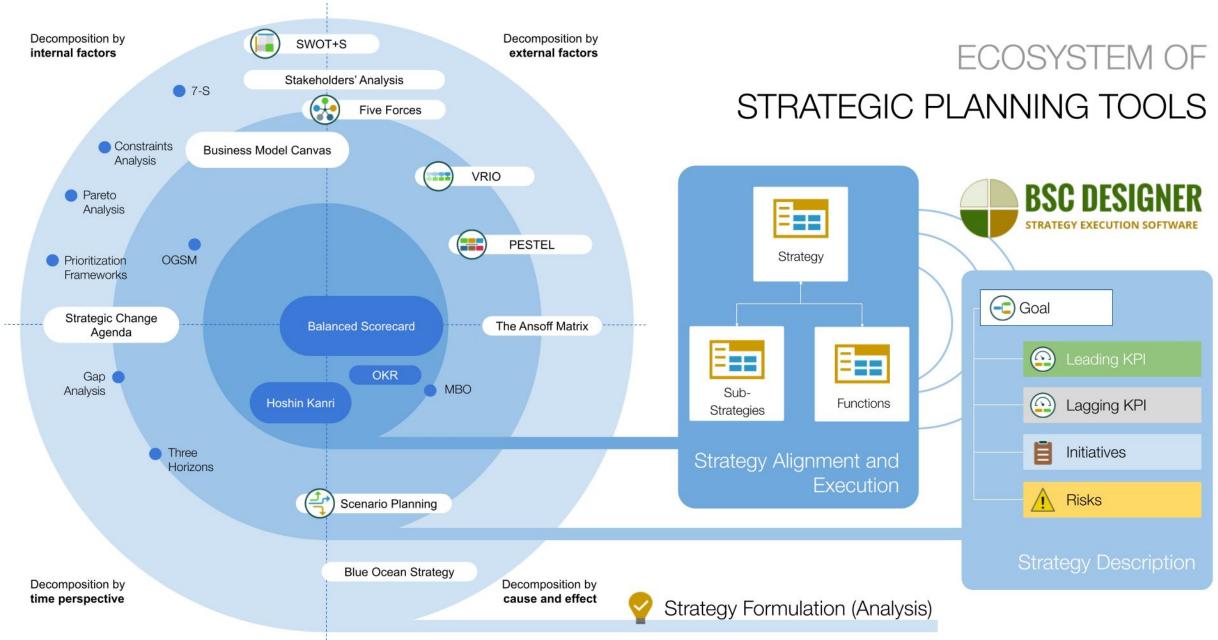
Modern-format strategy map





Combine Business Frameworks

Align the results of various business frameworks in a single strategy workspace; use the built-in templates for different business challenges.



BSC DESIGNER | STRATEGY PLANNING SOFTWARE



Combine Business Frameworks

Templates for strategic planning

Balanced Scorecard

Stakeholder Analysis

Compliance Management

OKR - Objectives and Key Results

PESTEL - analysis of external factors

VRIO - analysis of competitive advantage

The Ansoff Matrix - business growth strategies

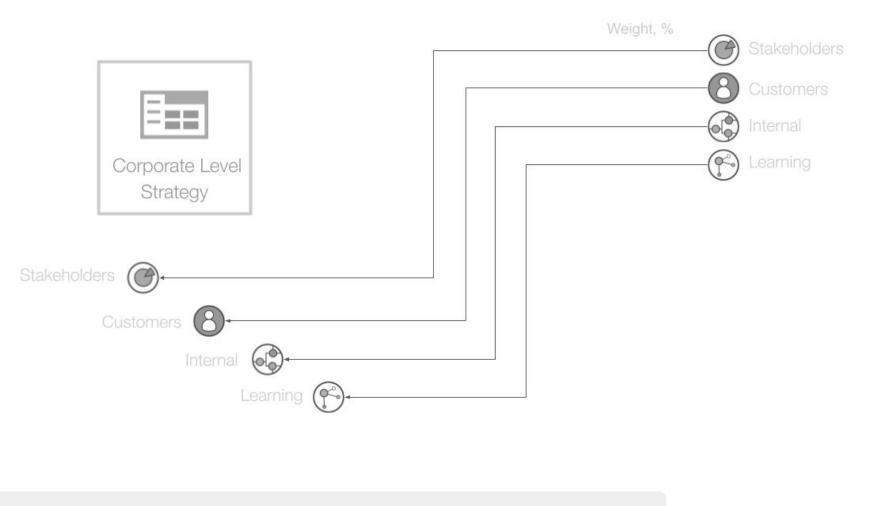
Five Forces - competitive analysis

30+ strategy and KPIs templates (quickly define a strategy for additional focus areas such as cybersecurity, procurement, or corporate governance)

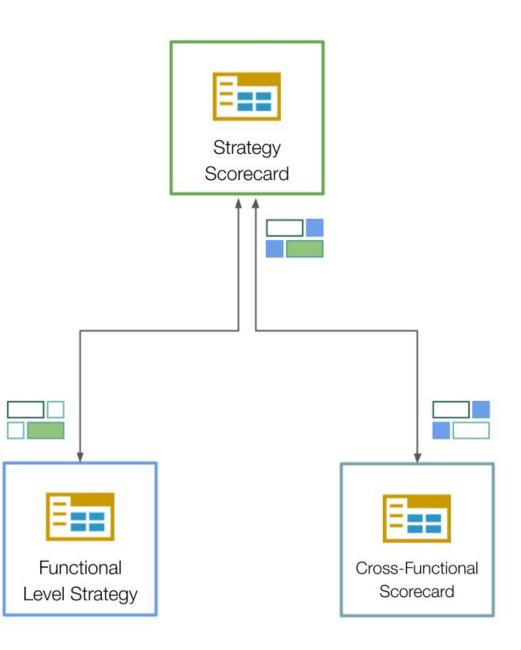


Align Scorecards Around Common Strategy

Align functional and strategy scorecards by data or by context to form a coherent strategy.



- Provide the required contextual information.
- Explain the **rationale** behind the goals. •
- Apply to goals, initiatives, risks, and indicators.





Align Scorecards Around Common Strategy

Strategy Discussion

Cascading/alignment by perspectives (drag and drop scorecards in the strategy workspace) Cascading/alignment by goals (copy and paste goals between scorecards to align) Cascading/alignment by context (see the contextual connections on the Context tab) Comments on the values of KPIs Direct links to KPIs, dashboards, maps, initiatives Capture ideas received by email to initiatives

13



Find Performance Gaps, Predict Trends

Find KPIs that had the biggest gain/loss, the most important indicators, forecast metrics using historical data.

	KPIs Strategy map	Z Dashboard	∃ Î Analysis	F	7	<u>≡</u> Report		
Analy	ysis type							
0	Performance			0	Pro	ogress		
0	Forecast			0	Up	date time		

Name	Value	Unit of measure	Target date
S Cost to hire	3.8K	\$	1
Revenue per employee	245K	\$	-
ROI for customer value	20	%	-
N Widening the potential talent pool	0	%	-
Improve talent attraction strategy	0	%	



 \triangleright

Absolute weight

Biggest gain/loss

Target value	Forecast date
2.95K	-
300K	-
35	-
100	-
100	
	2.95K 300K 35 100



Find Performance Gaps, Predict Trends

Analysis

Biggest gain/loss

Highest impact on performance (finding indicators with the highest absolute weight)

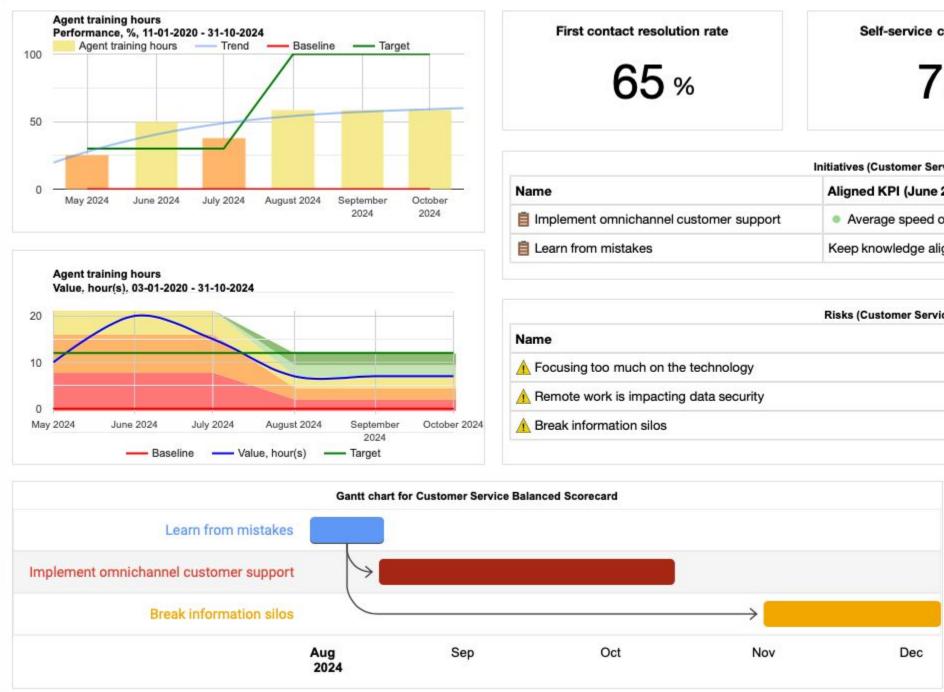
Forecast (linear prediction of the future values by using historical data)

Update time (finding indicators that were not updated on time)



Make Faster Decisions with BI Dashboards

Customizable BI dashboards help to track important metrics.



completion rate	Custor	Customer Service Balanced Scorecard						
5 %	87.9	87.93% (0%)						
				87.93%				
vice Balanced Scorecard)							
2023)			Status	Budget				
of answer (100%)			In Progress	5.4K\$				
igned with new custome	er behavior ha	bits	Analysis					
		Analys						
		In Prog	gress					
Agent occu	ipancy	Satisfa	ction by the cust	tomer service				
Value, %, Jur	ne 2023		Value, %, June	2023				
26	39		40	60				
13	52	20		80				
0 60%	65	0	87%	100				



Make Faster Decisions with BI Dashboards

Dashboards

Charts and diagrams for indicators

Tables with filters for goals and initiatives

Gantt charts for initiatives

Visualizing trends (time and bar charts)

Embedding dashboards

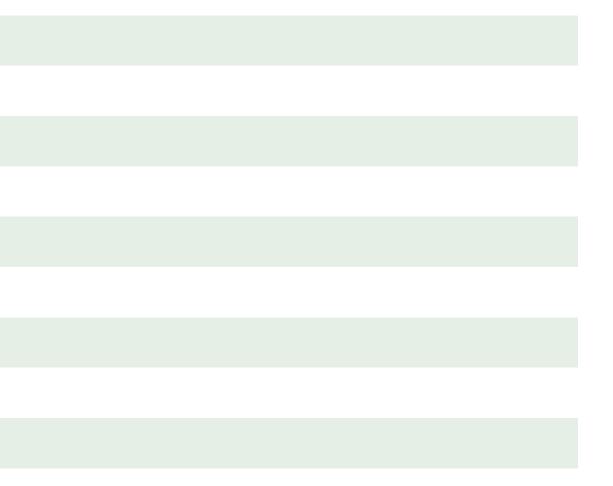
Rights to view dashboards only

Global dashboard (data aggregated by owner from all scorecards)

Multiple dashboards per scorecards

Templates for dashboard layouts

Export to presentation/print





Keep Stakeholders Informed with Reports

Customizable reports in HTML, PDF, Excel formats – view online or schedule sending by email.

Values | Kitonik

Report from 01-01-2023 to 05-03-2023 (group by Day)

			01-01-2023	
	Name		Report date	Value Y
	Quality Scorecard			
		Value	67.1 %	
		Target	100 %	
		Performance	67.1 %	
ш	Sustainable growth			90.021 %
		Value	90.021 % 37.931 %	
		Target	□ 100 % 100 %	
		Performance	90.02 % 37.93 %	
ш	Cost of Poor Quality			
		Value	480 \$	
		Target	300 \$	
		Performance	37.93 %	
P	Customer support specialist costs			
		Value	120 \$	
		Target	80 \$	
		Performance	0 %	

BSC DESIGNER | STRATEGY PLANNING SOFTWARE

			SIGNER	
e Y	TD	Performan	ce YTD	-
	66.44 %		66.44 %	
I	37.931 %	90.02 %	37.93 %	
	480 \$		37.93 %	
	120 \$		0 %	



Keep Stakeholders Informed with Reports

Reporting

Various reporting formats (HTML, PDF, Excel)

Scheduled reports by email

Reporting: profiles

Values report (all KPI values by dates)

Efforts vs. results report (combines leading and lagging indicators)

Action plan report (the list of the initiatives)

Cost of strategy report (the sum of the budgets of all initiatives)

Overview report (KPIs with key data tables and charts)

Dashboard report (a copy of a dashboard from the scorecard)

Strategy map (a copy of a strategy map from the scorecard)

Custom report profiles





Your Strategies on the Smartphone

BSC Designer adapts to smartphone screens for strategy presentation, data visualization, and input.

My scorecards My dashboard	Ξ
+ - 6 2 2 X	
- D My Organization	
Corporate Level Strategy 95%	2
+ D Functional Scorecards	
+ 🗖 Strategic Analysis	
+ 🗖 Local Offices	
+ 🗖 Strategy Sandbox	
+ D Functional scorecards	
L Trach (17)	A
+ 🛅 Trash (17)	Ē

...| 🗢 🔲

Strategy Attributes

Mission

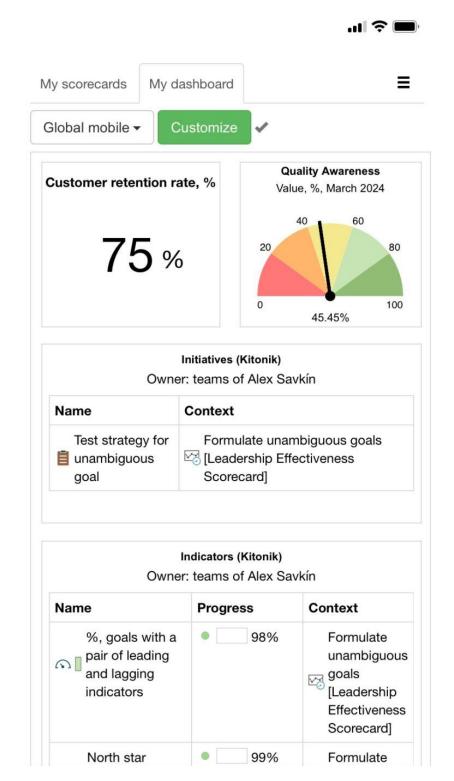
Making strategies easier to execute by providing agile Balanced Scorecard software, high-valued content, and excellent customer experience.

Vision

Provide organizations worldwide with an effective tool to explain their strategy to the employees and track execution.

Values

- Wow customers
- Be proactive
- Adaptability



ly dashboard			=
Data input ▼			
Indic Owner: teams of Alice - Da Needs update	ators (Kitonik) ta input user l	Jpdate state	us:
Name	Value	Unit of measure	Contex
Quality/Complexity	78	K	Main proc [Qua Sco
∩ ☐ Quality program awareness, %	67%	%	Qua Awa [Qua Sco
Communication redundancy	35%	%	Qua Awa [Qua Sco
I Time to respond to quality issue	2 hour(s)	hour(s)	Qua Awa [Qua Sco



Customization

Adapt the tool to your needs. Establish strategy-related standards and prepare for scaling.

Customization and workflows

User-defined templates

User-defined properties for the KPIs

Customizable fiscal year

Adjustable columns for KPIs table

Adjustable reporting profiles

Customizable workflow for the initiatives

Customizable measurement units

Customizable performance formulas

Templates for dashboard layouts





Data Governance

Share scorecards with your team; define if data entered by a user needs to be approved; control changes via audit trail.

RESTFull API Data Governance Hosted securely on DigitalOcean platform (AICPA SOC 2 Type II, SOC 3 Type Account data backup/restore II, ISO 27001, PCI-DSS) Formal cybersecurity program implemented (2FA, vulnerability testing, 'least privilege' practice, data encryption, intrusion detection, cybersecurity training, etc.) Two-Factor Authentication (2FA) **Access rights** Data localization compliance (regional droplet selection in the US, Canada, Private scorecards Europe, Singapore, India, or Australia) Secure storage for strategy-related documents Rights to view dashboards only Public scorecards

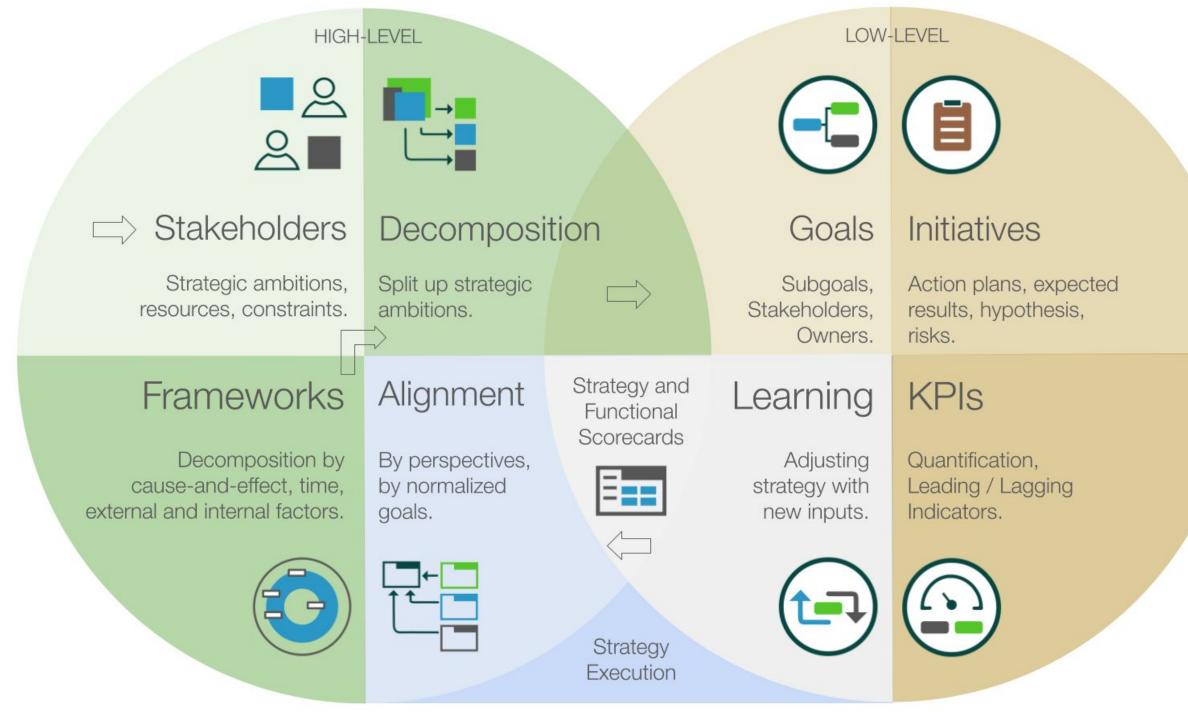
- Audit trail for general activity and values of KPIs
- Lock historical data (only in Enterprise plan)
- Approvals automation (only in Enterprise plan)

View only/edit rights (for groups, scorecards, and specific indicators)



A System to Connect the Dots

Our proprietary Strategy Implementation System will facilitate the practical application of strategy.







START AUTOMATING STRATEGIC PLANNING

Sign up for a free plan at www.webbbsc.com to start building a prototype of strategy for the organization.

BSC DESIGNER | STRATEGY PLANNING SOFTWARE